

CloudLock Customer Case Study: Dominion Enterprises

Data Loss Prevention for Google Apps

Dominion Enterprises Implements CloudLock to Secure and Audit Google Documents



Dominion Enterprises comprises a wide range of business and consumer brands that offer an unparalleled level of results and service. From over 300 web sites and magazines that connect buyers and sellers to Internet marketing and web solutions that help businesses excel in today's changing media landscape, Dominion Enterprises is at the forefront as a leading marketing services company.

Dominion Enterprises is a global company with more than 3,000 nationwide employees, in 314 offices across 35 states and 4 countries.

Business Problem

As a global, distributed company with hundreds of locations worldwide, the IT department at Dominion Enterprises was posed with the challenge of making sure that all sensitive documents remained secure and that no data was being lost or leaked from documents created and stored in Google Docs.

Mindful of the possibility of losing sensitive company data, Dominion Enterprise's IT Audit team was charged with verifying compliance to the company's Data Loss Prevention Policy. Realizing the risks of exposure and data loss, the team sought a solution that would give them peace of mind and assurance that documents created and stored in the cloud are secured, controlled and audited according to internal regulations.

"Our company's move to the cloud has been more about collaboration and efficiency than cost savings. We needed a platform where we could share ideas and best practices and perform our daily functions more efficiently. The only fears we had about moving to Google Apps were related to privacy and security. We wanted to make things easier, but we didn't want our sensitive data being compromised. CloudLock provides the visibility we need to monitor and eliminate any employee's risky sharing behavior in the Google Apps cloud," said Joe Fuller, VP/CIO Dominion Enterprises.

Mitigating Security Risks and Preventing Data Loss

CloudLock gave the IT team immediate visibility into all documents in the domain, and allowed them to effectively stay on top of newly exposed documents and changes to:

- View all documents in the domain to see sharing settings and understand who can access what (internally and externally)

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- Fully control document permissions and access rights to enforce access controls by adding or removing collaborators, changing ownership, and changing collaborator access rights on any documents in the domain
- See exposure classification and data exposure reports for the entire domain and for each user, giving the domain administrator a powerful tool to easily monitor and stay on top of all security issues and concerns

“CloudLock was the first application from the marketplace we installed on our domain, based on a webinar presentation of the product. Our experience after purchasing CloudLock is that it delivers as promised, and the people behind the product also follow through nicely,” said Matt Paddock, IT Collaboration and Community Manager.

Delegating Security to End-Users

CloudLock’s document exposure summary for end users provides each Google Docs end user visibility into their own document exposures from within their Google Docs interface. For each end user, one collection is created per exposure type. Each exposed document is then added to the corresponding exposure collection. This only applies to documents that are owned by the end user.

Document Auditing For Google Apps

CloudLock’s auditing capabilities give each domain administrator an easy way to have ongoing auditing of all documents and users in the domain to:

- Get ongoing monitoring of the entire domain with email alerts on newly exposed documents and changes in permissions for existing documents.
- Get a complete audit trail of all activities and changes performed by administrators via CloudLock and all the changes done by end users
- Search the entire domain for documents by document name, owners, dates and content. Content search is available for all Google Docs native documents (this includes: Documents, Presentation, Spreadsheets etc.), MS Office files and PDFs.

For more information on CloudLock for Google Apps please contact sales@cloudlock.com

To start a free trial of CloudLock for Google Apps visit <http://www.cloudlock.com/>